

CONTENTS

Part I Setting the Scene

- | | | |
|---|---|----|
| 1 | Increasing Problems, Increasing Indifference | 3 |
| 2 | Visible yet Invisible: Challenges Facing Hate Crime Victims | 11 |
| 3 | Relevant yet Irrelevant: Challenges Associated with Hate Crime Policy | 25 |

Part II Undertaking Research with Hate Crime Victims

- | | | |
|---|---|----|
| 4 | The Process of Engagement: Hard to Reach or Easy to Ignore? | 43 |
| 5 | Lessons from the Field | 67 |

Part III Revealing Hidden Problems

6	Everyday Hate	81
7	Everyday Contexts	97
8	Invisible Harms	111
9	Invisible Victims	129

Part IV Transforming Responses

10	Implications for Scholarship	149
11	Implications for Policy	161
	Index	173