

Contents

<i>Tables and Figures</i>	ix
<i>Preface</i>	xi
1 Lower Courts, Judicial Officers, and Legitimacy	1
Introduction	1
Courts and legitimacy	2
Performing judicial authority	3
Engaged judging practices	6
<i>Impartiality and legitimacy</i>	8
The book	10
<i>Data sources</i>	10
<i>Chapter summaries</i>	12
2 Lower Courts	15
Introduction	15
Magistrates courts in Australia	15
<i>Court users</i>	18
The magistracy	21
<i>Professionalization</i>	21
<i>Diversity</i>	22
Lower courts in other countries	23
<i>United Kingdom: England and Wales</i>	23
<i>United Kingdom: Scotland</i>	25
<i>United States</i>	25
<i>Canada</i>	27
<i>Aotearoa/New Zealand</i>	28
Conclusion	29
3 Everyday Work in the Lower Courts	30
Introduction	30
Activities and tasks	30
<i>Unpredictability and routinization</i>	33
<i>Criminal list</i>	35
Increasing volume and complexity of work	37
Dominance of criminal cases	39
Time demands	40
Context(s) of work	42

	<i>Physical context of work</i>	42
	<i>Social context of work: Interdependence</i>	46
	<i>Structural context: guilty pleas</i>	50
	Legitimacy and everyday work	52
4	Judicial Attitudes toward Everyday Work	57
	Introduction	57
	Skills and qualities for everyday work	57
	<i>Legal values</i>	59
	<i>Legal skills</i>	61
	<i>Interactional skills</i>	62
	Job satisfaction	71
	Stress	74
	Intersections between paid work and family/domestic commitments	79
	<i>Work dominance</i>	80
	<i>Time on domestic work</i>	83
	Conclusion	85
5	Time Management	88
	Introduction	88
	Managing time demands	89
	<i>Administrative responses</i>	89
	<i>Work quickly</i>	90
	<i>Work longer days, weekends</i>	95
	Managing out of court time	97
	<i>Waiting</i>	97
	<i>Judgment writing</i>	98
	Managing time in the criminal list	101
	<i>Adjournments as time management</i>	103
	<i>Standing a matter down</i>	104
	<i>Time management through humor</i>	107
	Time management and more engaged judging	108
	Conclusion	110
6	Demeanor in Court	112
	Introduction	112
	Demeanor and impartiality	113
	Demeanor and interaction	116
	Magistrates' demeanors	119
	<i>Magistrates' demeanors toward the prosecutor</i>	123
	<i>Magistrates' demeanors toward the defense representative</i>	123

	<i>Magistrates' demeanors toward the defendant</i>	126
	<i>Gender and demeanor</i>	128
	Demeanor as a resource	129
	<i>To reinforce authority</i>	130
	<i>To elicit respect</i>	132
	<i>Judicial humor as demeanor</i>	133
	Conclusion	135
7	Delivering Decisions in Courts	137
	Introduction	137
	What kinds of decisions?	138
	In-court behavior	140
	<i>Looking and speaking</i>	141
	<i>Giving reasons</i>	147
	<i>Language</i>	150
	Sentencing and news delivery	152
	<i>Defendant's demeanor</i>	152
	<i>Good news/bad news</i>	155
	Legitimacy and delivering decisions	160
8	Conclusion	163
	Introduction	163
	Courts and legitimacy	164
	Judging in lower courts	165
	<i>Context</i>	165
	<i>Attitudes and experiences</i>	167
	<i>Courtroom behavior</i>	167
	Limits of engaged judging	170
	Diversity	171
	Emotion	172
	Conclusion	173
	Appendix: Research Methods	175
	Introduction	175
	National Consultations 2000–01	175
	Surveys	176
	<i>The Magistrates Survey 2002</i>	179
	<i>The National Survey of Australian Judges 2007</i>	182
	<i>The National Survey of Australian Magistrates 2007</i>	185
	The National Court Observation Study 2004–05	187
	<i>The research strategy</i>	187
	<i>Analysis and presentation of findings</i>	191

National Interviews with judges and magistrates 2012–13	192
<i>Research design</i>	193
<i>Judicial officers interviewed</i>	194
<i>Data analysis and presentation</i>	195
<i>References</i>	197
<i>Index</i>	224